

# NOW HIRING



## L.A. Care Health Plan Member Services Job Fair

**8:00 a.m. - 3:00 p.m.**

**SATURDAY, DECEMBER 7, 2013**

**L.A. Care Building, 1055 West 7<sup>th</sup> St., Los Angeles**



### **CALL CENTER REPRESENTATIVES (Bilingual: Spanish, Mandarin, Korean) (12)**

*At least 1 year of call center or health care experience*



### **CALL CENTER LEAD (Bilingual: Spanish) (1)**

*At least 5 years customer service & 2 years lead experience in a health plan/health insurance customer service call center environment*



### **CALL CENTER SUPERVISORS (Bilingual: Spanish) (4)**

*At least 5 years customer service & 2 years supervisory experience in a health plan/health insurance customer service call center environment*



### **SENIOR MEMBER RELATIONS SUPERVISOR (1)**

*At least 7 years customer service & 3 years supervisory experience in a health plan/health insurance customer service call center environment*



### **LEAD MEMBER SERVICES QUALITY REVIEWER (Bilingual: Spanish) (2)**

*At least 5 years experience in auditing in a health care environment and lead experience in a health plan/health insurance arena*



### **MEMBER RELATIONS NAVIGATOR (9)**

*At least 5 years experience resolving health care eligibility, access, and benefit coordination, coordination of care, and quality of care issues. Preferably in health services, legal services and/or public services or public benefits programs*



### **MEMBER SERVICES QUALITY REVIEWER (2)**

*At least 2-3 years in health care, preferably in Member Services or Quality Control with experience in processing reconciliations, review and analysis of membership eligibility*



### **MEDICARE MEMBER SERVICES REPRESENTATIVE (2)**

*At least 2 years experience with Medicare Advantage and 3 years customer service telephone experience in a managed health care environment*

Bring your resume to meet with a Recruiter, Supervisor or Manager.

In order to qualify for an interview you **MUST HAVE** the required health care/health plan Customer Service Call Center experience

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